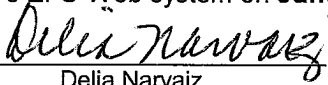


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
SUPPLEMENTAL AMENDMENT	Atty. Docket No. VIGN1460-1
Applicant John C. Artz, Jr.	
Application Number 10/616,107	Date Filed 07/09/2003
Title System and Method of Associating Events with Requests	
Group Art Unit 2455	Examiner Duong, Oanh L.
Confirmation Number: 1669	

Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

<p style="text-align: center;"><u>Certificate of Transmission Under 37 C.F.R. § 1.8</u></p> <p>I hereby certify that this correspondence is being deposited electronically with the U.S. Patent and Trademark Office using the United States Patent and Trademark Office's EFS-Web system on June 5, 2009.</p> <p style="text-align: center;">  Delia Narvaiz </p>
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This paper is submitted in response to a request from Examiner Duong for an amendment showing changes relative to a previous Examiner's Amendment. Please reconsider the application in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.